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1 Consumer Involvement	A	Dispute resolution process	G	Impact on vulnerable populations		Regulatory en viron ment		
2 Health Care Industry Profile	В	Stream lining regulation	H	Who should not practice medicine		Impact of cost on the economy		
3 Impact of Managed Care	С	Provider incentives	1	New quality information development		, , , , , , , , , , , , , , , , , , , ,		
4 Increasing Choice	D	Doctor-patient relationships	J	Academic Medical Centers				
5 Quality of Care	E	Expanding consumer choice	K	Health industry profile				
6 Regulatory Organization	F	Consumerinvolvement	L	Impact on quality, access, cost				
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6 R	e g u	latory Organization	F	Consumerinvolvement	L	Impact on quality, access, cost			
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